

D-ORBIT QUALITY POLICY

The way of doing business of the Organization requires that all actions and initiatives, both internal and external, consider the wellbeing of its stakeholders and partners while pursuing a positive return.

D-Orbit places equal emphasis on three pillars: profit, benefit, and global impact. Our products are designed to solve global challenges with a high social impact. Our internal organization leverages the value of people and the positive relationship with all our stakeholders.

1. Therefore, the Organization embraces the identity of a Benefit Corporation and is the first certified aerospace B-Corp worldwide, aiming to generate profit while maintaining a strong social commitment. Has included in its bylaws the following statement: *“As a “Società Benefit”, the company also intends to pursue one or more common benefits and act in a responsible, sustainable and transparent way to people, communities, territories and the environment, cultural and social activities, organizations and associations and other stakeholders. [...] In a sustainable society, nature is not subject to systematically increasing: concentration of man-made objects in space, concentrations of substances extracted from the Earth’s crust, concentrations of substances produced by society, degradation by physical means, and people are not subject to conditions that systematically undermine their capacity to meet their own needs.”*
2. Adopts and stimulates a quality policy, through a structured Quality Management System (QMS), that strives to guarantee the highest standards of quality in pursuit of Customer satisfaction.

Quality is an integral part of the D-Orbit’s business principles and this requires everybody to be engaged, to understand their responsibility and to be empowered to take actions.

At D-Orbit, our Quality Policy summarizes the essential elements of our commitment for excellence and includes:

- Fostering a quality mind-set with the objective of developing, manufacturing and providing products and services that:
 - Are compliant with contractual requirements, law and applicable regulations;
 - Are compliant with internal requirements;
 - Are designed and manufactured in line with the highest technical and technological levels;
 - Have a competitive price, achieved through an efficient management of all manufacturing processes;
- Continuously challenging ourselves to improve the Quality Management System;
- Full transparency;
- Product safety;
- Incidents prevention;
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.

Quality is the foundation of our Organization and is fully embedded in our purposes and values. Teamwork, engagement, ownership and support by everyone are vital for achieving our objectives. In this context, the Organization:

- is committed to provide the required leadership, management and resources;
- ensures that the quality policy is reviewed annually and communicated to employees and third parties.

An employee handbook is shared with all the employees and updated regularly. It is given to people during the hiring process. This document communicates D-Orbit’s mission, policies and expectations; clarify people rights and responsibilities. It brings together employment and job-related information which people need to know.

